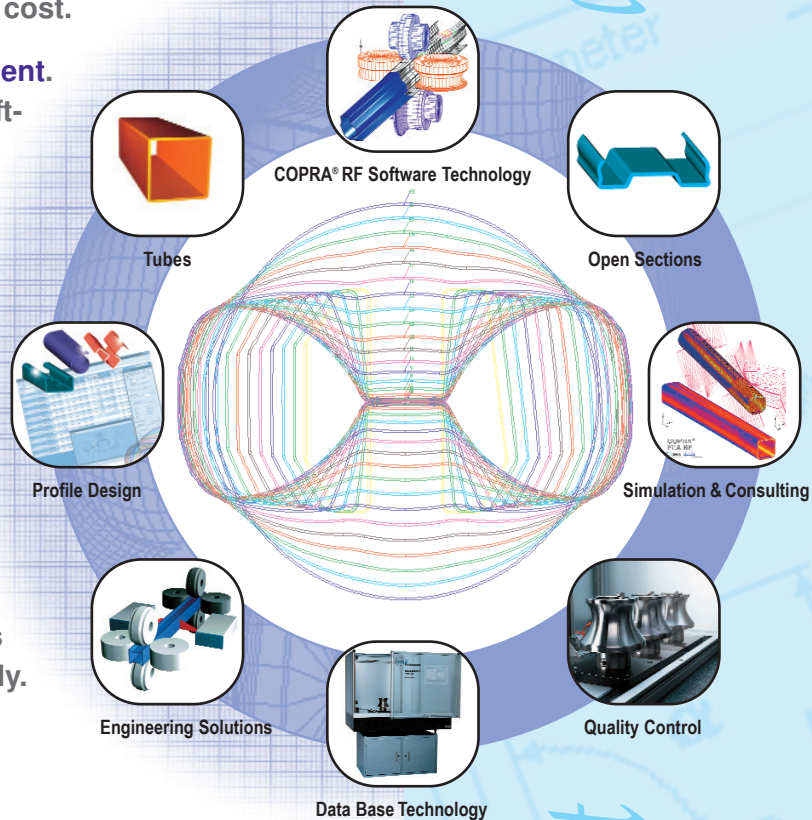


Keep your COPRA® software right up-to-date and secure the full value of your investment with a

# COPRA® Software Maintenance Agreement

How precisely do you benefit from a COPRA® software maintenance agreement?

- A maintenance agreement is the **least expensive** of all possibilities for maintaining the very latest status – new updates are sent to you automatically and without further cost.
- You **secure** the full value of **your investment**. Through an maintenance agreement your software benefits from continuing further development of design and computing methods, keeping it right up-to-date and maintaining your competitiveness.
- You **participate in development**. Software maintenance customers influence our new developments, contributing to constant optimization of the software.
- The procedure is very simple. The software maintenance agreement runs for one year, and you can terminate it at the end of this period. Otherwise it automatically continues for another year. Billing is quarterly or annually.



# COPRA® Hotline Support

How to use our support:

- You can reach us as usual by **e-mail, fax and normal phone**.

## **Support on the Internet:**

- You install a software program from our Web site that can set up a link between your PC and the PC of a member of our support team. In that way we can see the problem as if we were on the spot and give you every assistance. [www.datam.de/help](http://www.datam.de/help)

## **Phoning over the Internet:**

- We use Skype for Internet phone calls.



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*Nothing is as Constant as Changes*